

Food Freezers

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Owner's Manual and Installation Instructions

*Chest-Manual
Defrost Models:*

MCM5FX

MCM7FX

MCM10FX

MCM15FX

*Write the model and serial
numbers here:*

Model _____

Serial _____

You can find them on a plate on the
top-center on the back of the unit.

IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

⚠️ WARNING!

Use this appliance only for its intended purpose as described in this Owner's Manual.

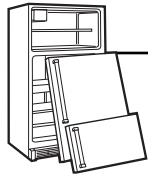


SAFETY PRECAUTIONS

When using electrical appliances, basic safety precautions should be followed, including the following:

- This freezer must be properly installed and located in accordance with the Installation Instructions before it is used.
 - Do not allow children to climb, stand or hang on the shelves in the freezer. They could damage the freezer and seriously injure themselves.
 - After your freezer is in operation, do not touch the cold surfaces, particularly when hands are damp or wet. Skin may stick to these extremely cold surfaces.
 - Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
 - Unplug the freezer before cleaning, making repairs or changing the light bulb.
 - Turning the control to the OFF position does not remove power to the light circuit on models with interior light.
 - Do not refreeze frozen foods which have thawed completely.
 - The maximum amount of food your freezer is designed to freeze at one time is approximately 3 pounds (1.5 kg) per cubic foot of freezer capacity. In normal position, your freezer's temperature control will maintain sufficiently low temperatures in the freezer to freeze recommended quantities of food.
 - Caution should be used when removing the door of a freezer. Particular caution should be used when removing the lid of a Chest freezer, as most Chest freezer lids are under spring tension. Contact the manufacturer's representative for a method of safe removal.
- NOTE:** We strongly recommend that any servicing be performed by a qualified individual.

⚠️ DANGER! RISK OF CHILD ENTRAPMENT PROPER DISPOSAL OF THE FREEZER



Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators and freezers are still dangerous...even if they will sit for "just a few days." If you are getting rid of your old refrigerator or freezer, please follow the instructions below to help prevent accidents.

Before You Throw Away Your Old Refrigerator or Freezer:

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.

Refrigerants

All refrigeration products contain refrigerants, which under federal law must be removed prior to product disposal. If you are getting rid of an old refrigeration product, check with the company handling the disposal about what to do.

USE OF EXTENSION CORDS



Because of potential safety hazards under certain conditions, we strongly recommend against the use of an extension cord.

However, if you must use an extension cord, it is absolutely necessary that it be a UL-listed (in the United States) or a CSA-listed (in Canada), 3-wire grounding type appliance extension cord having a grounding type plug and outlet and that the electrical rating of the cord be 15 amperes (minimum) and 120 volts.

⚠ WARNING!



HOW TO CONNECT ELECTRICITY

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

If the outlet is a standard 2-prong wall outlet, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

The freezer should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

Never unplug your freezer by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.

Repair or replace immediately all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either end.

When moving the freezer away from the wall, be careful not to roll over or damage the power cord.



READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY.

SAVE THESE INSTRUCTIONS

Preparing to install the freezer.

Read these instructions completely and carefully.



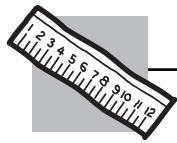
Freezer Location

Your freezer should be conveniently located for day-to-day use in a dry, well-ventilated room.

Do not install the freezer where the temperature will go below 0°F or above 110°F, because it will not maintain proper temperatures.

Be sure to install your freezer on a floor strong enough to support it when it is fully loaded.

The freezer must be solidly positioned on the floor if it is to function at its best. Shims may be used to accomplish this wherever the floor is too uneven. If the place selected for the freezer is damp or moist, place 2 X 4's (51 mm X 102 mm) under its entire length to assure adequate support.



Clearances

This appliance is designed to be free standing only, and should not be recessed or built-in.

On all models, allow 6" (15 cm) on top, back and sides for proper air circulation.

About the operation of your freezer.



Starting the Freezer

- 1 Clean the inside of the freezer with a mild solution of baking soda and water (see Care and Cleaning).
- 2 Connect cord to power outlet.
- 3 Make sure the temperature control is set at **mid point**.
- 4 Allow freezer to operate for at least four hours before placing food inside.
- 5 Your freezer has one control for regulating temperature. The control is located in the lower right hand corner.

Temperature Control

Freezing temperature selection is made by setting the control from **MIN** to **MAX** (coldest).

If you want colder or warmer temperatures, adjust the control one step at a time.

Allow several hours after each one-step adjustment for the freezer temperature to stabilize.

Turning the control to the **OFF** position stops the cooling process but does not shut off power to the freezer.

Power-On Light (on some models)

The green Power-On Light indicates that the freezer is properly connected to the electrical power.

The light glows even when the temperature control is turned off.

Key-Ejecting Lock (on some models)

The key for the spring-loaded lock is automatically ejected—key will not remain in lock in either the open or closed position.

Keep the key out of reach of children and away from the freezer.

Helpful Hints

- Large amounts of frozen food will help the cooling efficiency of the freezer.
- If the unit is unplugged, lost power or turned off, you should wait at least 5 minutes before restarting the unit.
- When loading the freezer, freeze only 3 lbs (1.4 kg) of fresh food per cubic feet of freezer space at one time.
- Distribute packages evenly throughout the freezer.
- Place frozen food into the freezer as quickly as possible after purchase.

Fast Freeze Switch (on some models)

The yellow switch overrides the thermostat and will make the compressor operate continuously, lowering the cabinet temperature further than the thermostat setting.

The yellow light glows when in the **ON** position.

Defrosting instructions.

In most climates, defrosting will be necessary only about twice a year.

To have your freezer operate most efficiently, **do not permit more than 1/2" (13 mm) of frost to accumulate on the shelves.**

Do not pour boiling water inside because it may damage the plastic parts.

To remove frost, scrape with a plastic or wood spatula or scraper.

Do not use an ice pick or sharp-edged instrument as it may damage or scratch the freezer.

Do not use any electrical device in defrosting your freezer.

For Complete Defrosting

- 1 Turn the temperature control to the **OFF** position and unplug the freezer.
- 2 Remove all food and place it in corrugated boxes, insulated bags, picnic coolers, etc. Use towels and newspapers for insulation as needed.
- 3 With the door/lid open, use pans of hot water to speed loosening of frost. Remove large pieces before they melt.

Chest models have a defrost water drain at the front or left side.

Place a shallow pan outside the drain outlet to catch the defrost water.

NOTE: Water may drip from the back flange of the lid cover during defrosting. This is normal. Ice builds up in the lid insulation when the lid is open for adding or removing food, and melts during the defrosting operation.
- 4 Sponge excess water from the bottom of the freezer as it collects to prevent overflowing.
- 5 After defrosting, clean the inside of the freezer (see Care and Cleaning).
- 6 Replace the drain plug inside the cabinet and the cap on the defrost drain. Fold over and dry the gasket on the hinge side of the lid.
- 7 Plug in the freezer. Return the temperature control to its previous position and return food to the freezer.

Care and cleaning of the freezer.

Cleaning Your Freezer

■ **Outside.** Protect the paint finish. The finish on the outside of the freezer is a high quality, baked-on paint finish. With proper care, it will stay new-looking and rust-free for years. Apply a coat of appliance polish wax when the freezer is new and then at least twice a year. Appliance polish wax also works well to remove tape residue from freezer surfaces.

Some models have a condenser coil at the back. It should be vacuumed when it is dusty or dirty.

Keep the finish clean. Wipe with a clean cloth lightly dampened with appliance polish wax or mild liquid dishwashing detergent. Dry and polish with a clean, soft cloth. Do not wipe the freezer with a soiled dishwashing cloth or wet towel. Do not use scouring pads, powdered cleaners, bleach or cleaners containing bleach.

CAUTION: Care should be taken in moving the freezer away from the wall. All types of floor coverings can be damaged, particularly cushioned coverings and those with embossed surfaces.

■ **Inside.** Clean the inside of your freezer at least once a year. We recommend that the freezer be unplugged before cleaning. If this is not practical, wring excess moisture out of sponge or cloth when cleaning in the vicinity of switches, lights or controls.

Use warm water and baking soda solution—about a tablespoon of baking soda to a quart of water. Rinse thoroughly with water and wipe dry. Do not use cleaning powders or other abrasive cleaners.

An open box of baking soda in the freezer will absorb stale freezer odors. Change the box every three months.

In Case of Extended Power Failure

- Keep freezer door/lid closed. Your freezer will keep food frozen for 24 hours provided warm air is not admitted.
- If freezer is out of operation for 24 hours or more, add dry ice. Leave ice in large pieces. Add more ice as required.

WARNING: Handling of dry ice can cause freezing of the hands—gloves or other protection is recommended.

- If dry ice is not available, move food to a frozen food locker temporarily—until power is restored.

Preparing to Move

Disconnect the power cord plug from the wall outlet. Remove foods, defrost and clean the freezer.

Secure all loose items such as grille and shelves by taping them securely in place to prevent damage.

Be sure freezer stays in upright position during actual moving and in van. The freezer must be secured in van to prevent movement. Protect outside of freezer with blanket.

Preparing for Vacation

To maintain freezer in operation during vacations, be sure your house power is not turned off. For sure protection of freezer contents, you may want to ask a neighbor to check the power supply and freezer operation every 48 hours.

For extended vacations or absences, you may prefer to move your frozen foods to a storage locker temporarily. If your freezer is to be left empty, disconnect power cord plug from wall outlet. To prevent formation of odors, place open box of baking soda in freezer and leave freezer door/lid open.

When the freezer is not operating, it can be left in an unheated house or room without damage to cabinet or mechanism.

Energy Saving Tips

- The freezer should be located in the coolest area of the room, away from heat producing appliances or heating ducts, and out of the direct sunlight.
- Let hot foods cool to room temperature before placing in the freezer. Overloading the freezer forces the compressor to run longer. Foods that freeze too slowly may lose quality, or spoil.
- Be sure to wrap foods properly, and wipe containers dry before placing them in the freezer. This cuts down on frost build-up inside the freezer.

- Freezer storage bin should not be lined with aluminum foil, wax paper, or paper toweling. Liners interfere with cold air circulation, making the freezer less efficient.
- Organize and label food to reduce door openings and extended searches. Remove as many items as needed at one time, and close the door as soon as possible.

Normal operating characteristics.



These things are normal and do not indicate a need for service.

- A warm cabinet exterior as the refrigeration system transfers heat from the inside to the outside through the exterior cabinet walls.
- The sound of the high-efficiency compressor motor.

Before you call for service...



Troubleshooting Tips
Save time and money! Review the charts on the following pages first and you may not need to call for service.

Problem	Possible Causes	What To Do
Freezer does not operate or Power-On Light is not on	Temperature control in OFF position.	• Move the control to a temperature setting.
	Freezer is unplugged.	• Push the plug completely into the outlet.
	The fuse is blown/circuit breaker is tripped.	• Replace fuse or reset the breaker.
Freezer starts/stops too frequently	Door/lid left open.	• Check to see if package is holding door/lid open.
	Too frequent or too long door/lid openings.	
	Temperature control set too cold.	• See <i>About the operation of your freezer.</i>
Freezer operates too long	Door/lid left open.	• Check to see if package is holding door/lid open.
	Too frequent or too long door/lid openings.	
	Temperature control set too cold.	• See <i>About the operation of your freezer.</i>
	Inadequate air circulation space around cabinet.	• See <i>Preparing to install the freezer.</i>
	Fast Freeze switch is in the ON position (on some models).	• See <i>About the operation of your freezer.</i>
Noisy operation or cabinet vibrates	Floor may be weak, causing freezer to vibrate when compressor is on.	• Placing 2 X 4's (51 mm X 102 mm) under the length of the freezer will help support it and may reduce vibration.
	Cabinet is not positioned solidly on floor.	• See <i>Preparing to install the freezer.</i> Or use shims for uneven floor.
Freezer temperature too warm	Door/lid left open.	• Check to see if package is holding door/lid open.
	Too frequent or too long door openings.	
	Temperature control set too warm.	• See <i>About the operation of your freezer</i>

Before you call for service...

Problem	Possible Causes	What To Do
Foods defrosting	Temperature control in OFF position.	• Move the control to a temperature setting.
	Freezer is unplugged.	• Push the plug completely into the outlet.
	The fuse is blown/circuit breaker is tripped.	• Replace fuse or reset the breaker.
	Door/lid left open.	• Check to see if package is holding door/lid open.
	Too frequent or too long door openings.	
Freezer temperature too cold	Temperature control set too cold.	• See <i>About the operation of your freezer.</i>
	Fast Freeze switch is in the ON position or has run for too long (on some models).	• See <i>About the operation of your freezer.</i>
Moisture forms on outside of cabinet	Not unusual during periods of high humidity.	• Wipe surface dry.
Interior light does not work (on some models)	No power at outlet.	• Replace fuse or reset the breaker.
	Freezer is unplugged.	• Push the plug completely into the outlet.
	Light bulb burned out.	• Replace bulb.
Door/lid won't fully close by itself	Package holding door/lid open..	
Slow starting time after being off	Built-in overload protection.	
Excessive frost buildup	Door/lid left open.	• Check to see if package is holding door/lid open.
	Too frequent or too long door/lid openings.	
	Not unusual during periods of high humidity.	
Popping/cracking sound when running	Metal parts expand and contract.	• This is normal and should stop after unit has been running for a while.
Bubbling/gurgling sound	Refrigerant in cooling system is circulating.	• This is normal.

NOTE: Do not return the freezer to the store where you purchased it. The freezer is eligible for in-home service. For warranty service, contact us at 1.800.561.3344.

Please place in envelope and mail to:
Veuillez mettre dans une enveloppe et envoyez à :

**OWNERSHIP REGISTRATION
P.O. BOX 1780
MISSISSAUGA, ONTARIO
L4Y 4G1**

**(FOR CANADIAN CONSUMERS ONLY -
POUR RÉSIDENTS CANADIENS SEULEMENT)**



For Canadian
Customers



Pour les
consommateurs
canadiens

CUT ALONG THIS LINE AND RETURN CARD – THANKS
DÉCOUPEZ ICI ET ENVOYEZ LA FICHE – MERCI

OWNERSHIP REGISTRATION CERTIFICATE – FICHE D'INSCRIPTION DU PROPRIÉTAIRE			
Please register your product to enable us to contact you in the remote event a safety notice is issued for this product and to allow for efficient communication under the terms of our warranty, should the need arise.		Veuillez enregistrer votre produit afin de nous permettre de communiquer avec vous si jamais un avis de sécurité concernant ce produit était émis et de communiquer facilement avec vous en vertu de votre garantie, si le besoin s'en fait sentir.	
REGISTER ON-LINE: ENREGISTREMENT SUR INTERNET À :		www.geappliances.ca www.electromenagersge.ca	MAIL TO: POSTEZ À : P.O. BOX 1780, MISSISSAUGA ONTARIO, L4Y 4G1
<input type="checkbox"/> MR. / M. <input type="checkbox"/> MISS/MLLE	<input type="checkbox"/> MRS. / MME <input type="checkbox"/> MS.	FIRST NAME / PRÉNOM	LAST NAME / NOM
STREET NO / N° RUE		STREET NAME / RUE	
		APT.NO/APP./RR#	
CITY / VILLE		PROVINCE	POSTAL CODE/CODE POSTAL
AREA CODE/IND. RÉG.	TELEPHONE/TÉLÉPHONE	E-MAIL/COURRIEL	
DID YOU PURCHASE A SERVICE CONTRACT FOR THIS APPLIANCE? AVEZ-VOUS ACHETÉ UN CONTRAT DE SERVICE POUR CET APPAREIL ?		YES/OUI NO/NON	<input type="checkbox"/> IF YES/SI OUI : EXPIRATION Y/A M DU
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<input type="checkbox"/> I do not wish to receive any promotional offers regarding this product. Je ne désire pas recevoir d'offres promotionnelles concernant ce produit.			

Freezer Warranty.



All warranty service provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service, contact us at 1.800.561.3344. Please have serial number and model number available when calling for service.

Staple your receipt here.
Proof of the original purchase date is needed to obtain service under the warranty.

For The Period Of: Mabe Will Replace:

One Year
From the date of the original purchase

Any part of the freezer which fails due to a defect in materials or workmanship. During this **limited one-year warranty**, Mabe will also provide, **free of charge**, all labor and related service to replace the defective part.

What Mabe Will Not Cover:

- Service trips to your home to teach you how to use the product.
- Replacement of house fuses or resetting of circuit breakers.
- Improper installation, delivery or maintenance.
- Damage to the product caused by accident, fire, floods or acts of God.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Incidental or consequential damage caused by possible defects with this appliance.
- Loss of food due to spoilage.
- Product not accessible to provide required service.
- Damage caused after delivery.

EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within Canada. In-home warranty service will be provided in areas where it is available and deemed reasonable by Mabe to provide.

Warrantor: Mabe Canada Inc., Burlington, ON L7R 5B6

Consumer Support.



Moffat Appliances Website

MoffatAppliances.ca

Have a question or need assistance with your appliance? Try the Moffat Appliances Website, any day of the year! For greater convenience and faster service, you can now download Owner's Manuals, order parts or even schedule service on-line.



Schedule Service

MoffatAppliances.ca

Expert repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year! Or call **1.800.561.3344** during normal business hours.



Real Life Design Studio

MoffatAppliances.ca

We support the Universal Design concept—products, services and environments that can be used by people of all ages, sizes and capabilities. We recognize the need to design for a wide range of physical and mental abilities and impairments. For details of our Universal Design applications, including kitchen design ideas for people with disabilities, check out our Website today.

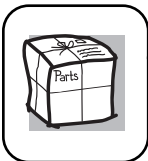
In Canada, contact: Manager, Consumer Relations, Mabe Canada Inc.
Suite 310, 1 Factory Lane
Moncton, N.B. E1C 9M3



Extended Warranties

MoffatAppliances.ca

Purchase an extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime, or call **1.888.261.2133** during normal business hours. Consumer Home Services will still be there after your warranty expires.



Parts and Accessories

MoffatAppliances.ca

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today, 24 hours every day or by phone during normal business hours.

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

Customers **in Canada** should consult the yellow pages for the nearest Mabe service center, or call 1.800.661.1616.



Contact Us

MoffatAppliances.ca

If you are not satisfied with the service you receive, contact us on our Website with all the details including your phone number, or write to:

Director, Consumer Relations, Mabe Canada Inc.
Suite 310, 1 Factory Lane
Moncton, NB, E1C 9M3



Register Your Appliance

MoffatAppliances.ca

Register your new appliance on-line—at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. **In Canada: www.moffatappliances.ca.**