



# Top Freezer Refrigerator

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**Owner's Manual and  
Installation Instructions**

**MTS18GT  
MTS18GS**

**Write the model and serial  
numbers here:**

**Model #** \_\_\_\_\_

**Serial #** \_\_\_\_\_

You can find them on a label inside  
the refrigerator.

# **IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.**

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## **⚠ WARNING!**

*Use this appliance only for its intended purpose as described in this Owner's Manual.*

## **SAFETY PRECAUTIONS**

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*When using electrical appliances, basic safety precautions should be followed, including the following:*

This refrigerator must be properly installed and located in accordance with the Installation Instructions before it is used.

Do not allow children to climb, stand or hang on the shelves in the refrigerator. They could damage the refrigerator and seriously injure themselves.

Do not touch the cold surfaces in the freezer compartment, particularly when hands are damp or wet. Skin may stick to these extremely cold surfaces.

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

In refrigerators with automatic ice makers, avoid contact with the moving parts of the ejector mechanism, or with the heating element that releases the cubes. Do not place fingers or hands on the automatic ice making mechanism while the refrigerator is plugged in.

Keep fingers out of the "pinch point" areas; clearances between the doors and between the doors and cabinet are necessarily small. Be careful closing doors when children are in the area.

Unplug the refrigerator before cleaning and making repairs.

**NOTE:** *We strongly recommend that any servicing be performed by a qualified individual.*

Turning the control to the **COLD** position does not remove power to the light circuit.

Do not refreeze frozen foods which have thawed completely.

**Before replacing a burned-out light bulb, the refrigerator should be unplugged** in order to avoid contact with a live wire filament. (A burned-out light bulb may break when being replaced.)

## **⚠ DANGER! RISK OF CHILD ENTRAPMENT**

### **PROPER DISPOSAL OF THE REFRIGERATOR**

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Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous...even if they will sit for "just a few days." If you are getting rid of your old refrigerator, please follow the instructions below to help prevent accidents.

#### **Before You Throw Away Your Old Refrigerator or Freezer:**

Take off the doors.

Leave the shelves in place so that children may not easily climb inside.

#### **Refrigerants**

All refrigeration products contain refrigerants, which must be removed prior to product disposal. If you are getting rid of an old refrigeration product, check with the company handling the disposal about what to do.

## **USE OF EXTENSION CORDS**

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*Because of potential safety hazards under certain conditions, we strongly recommend against the use of an extension cord.*

However, if you must use an extension cord, it is absolutely necessary that it be a UL-listed, 3-wire, grounding-type appliance extension cord having a grounding-type plug and outlet and that the electrical rating of the cord be 15 amperes (minimum) and 120 volts.

## **⚠ WARNING!**

### ***HOW TO CONNECT ELECTRICITY***

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*Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.*

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

Never unplug your refrigerator by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.

Repair or replace immediately all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either end.

When moving the refrigerator away from the wall, be careful not to roll over or damage the power cord.

***READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY.***

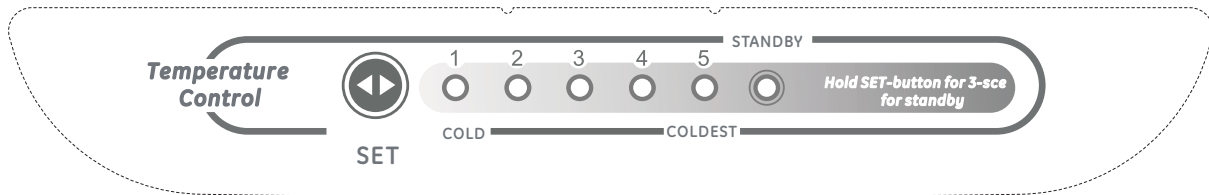
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***SAVE THESE INSTRUCTIONS***

## About the control on the refrigerator.

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The controls are shown below:



### Refrigerator Control

When first powered all lights are illuminated for 3 seconds. The factory setting 3 is displayed after 3 seconds.

Change setting by pressing SET key, each time you press it will advance by 1. Press until the desired setting is achieved. Adjust controls one increment at a time to determine your preferred setting. Allow 12 hours after each adjustment for the refrigerator reach the temperature you have set. Setting 1 is the warmest 5 is the coldest.

### Standby Mode

When the refrigerator is in ON, Press SET for 3 seconds the refrigerator will go into standby mode, the standby indicator light will be on.

Standby setting will stop cooling in both the refrigerator and freezer compartments but does not shut off electrical power to the refrigerator.

Revert to normal operation by pressing the SET button, the standby light will go off, it will go back to the last setting.

### Malfunction Indicator

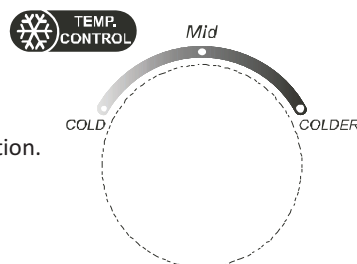
Light 1&2 lit	Refrigerator temperature sensor
Light 1&3 lit	Freezer defrost sensor
Light 1&4 lit	Ambient temperature sensor

### Freezer Control

Start with the knob in the **Mid** position.

For higher freezer temperatures turn knob counter clock wise toward the Cold position.

For lower freezer temperature turn knob clock wise toward the Colder position.



## Control Settings

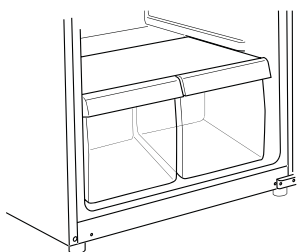
The fresh food control and the freezer control should be adjusted one increment at a time. Allow 12 hours after each adjustment for the compartment to reach the temperature you have set.

After each adjustment, check both the freezer and the fresh food compartments. Changing the fresh food control will affect the temperature of the freezer compartment. Likewise, changing the freezer control can affect the temperature of the fresh food compartment.

Control settings will vary based on personal preferences, usage and operating conditions and may require more than one adjustment. Factors that affect temperature include the amount of food in the fresh food and freezer compartments, frequency of door opening, and temperature of food when placed in either compartment.

## About the storage drawers.

### Fruit and Vegetable Drawers

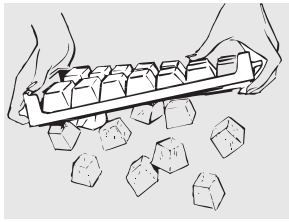


These storage drawers provide space to store fruits, vegetables and meats.

To remove and replace the drawers and the cover above them, the door must be fully opened. In some installations, the refrigerator may have to be moved away from the wall for the door to be fully opened.

## About ice service.

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### Ice Trays (if included)

To make ice, fill the ice tray with water and set it on a level surface in the freezer compartment. Ice cubes will form in a few hours.

To release ice cubes, turn the tray upside down, hold it over a container and twist both ends.

For only one or two ice cubes, leave the tray right-side up, twist both ends slightly and remove as many cubes as you want.

*Wash ice trays in lukewarm water only—do not put them in an automatic dishwasher.*

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## Care and cleaning of the refrigerator.

### Cleaning the Outside

**Keep the outside clean.** Wipe with a clean cloth lightly dampened with mild liquid dish detergent. Dry with a clean, soft cloth.

*Do not wipe the stainless steel door with a soiled dishcloth or wet towel. These may leave a residue that can erode the finish. Do not use scouring pads, powdered cleaners, bleach or cleaners containing bleach because these products can scratch and weaken the finish. Use only a liquid cleanser free of grit and rub in the direction of the brush lines.*

The stainless steel door and door handle can be cleaned with a commercially available stainless steel cleaner. Cleaners with oxalic acid (e.g. Bar Keepers Friend Soft Cleanser) will remove rust, lime, and other tarnish. Do not use appliance wax or polish on the stainless steel.

**Protect the paint finish.** The finish on the outside of the refrigerator is a high quality, baked-on paint finish. With proper care, it will stay new-looking and rust free for years. Apply a coat of kitchen/appliance wax when the refrigerator is new, and then at least twice a year.

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### Cleaning the Inside

**To help prevent odors,** leave an open box of baking soda in the fresh food and freezer compartments.

**Unplug the refrigerator before cleaning.** If this is not practical, wring excess moisture out of sponge or cloth when cleaning around switches, lights or controls.

Use warm water and baking soda solution—about a tablespoon (15 ml) of baking soda to a quart (1 liter) of water. This both cleans and neutralizes odors. Rinse and wipe dry.

Other parts of the refrigerator—including door gaskets, fruit and vegetable drawers, and all plastic parts—can be cleaned the same way.

After cleaning the door gaskets, apply a thin layer of petroleum jelly to the door gaskets at the hinge side. This helps keep the gaskets from sticking and bending out of shape. Do not use cleansing powders or other abrasive cleaners.

*Do not wash any plastic refrigerator parts in the dishwasher.*

*Avoid cleaning cold glass shelves (on some models) with hot water because the extreme temperature difference may cause them to break. Handle glass shelves carefully. Bumping tempered glass can cause it to shatter.*

## Replacing the Light Bulb

! WARNING: Light bulb may be hot.

Before replacing a burned-out light bulb, the refrigerator should be unplugged in order to avoid contact with a live wire filament (A burned-out light bulb may break when being replaced.) Turning the control to the OFF position does not remove power to the light circuit.

Maximum bulb wattage: 40W

- 1) Unplug the refrigerator
- 2) The bulb is located at the top of the refrigerator compartment. Unfasten screw to remove light cover.
- 3) Replace bulb with a new one of the same or lower wattage
- 4) Reattach light cover using screw
- 5) Plug the refrigerator back in

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## Preparing for Vacation

For long vacations or absences, remove food and unplug the refrigerator. Clean the interior with a baking soda solution of one tablespoon (15 ml) of baking soda to one quart (1 liter) of water. Leave the doors open.

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## Preparing to Move

Remove food and unplug the refrigerator. Secure all loose items such as shelves and drawers by taping them securely in place to prevent damage.

*Be sure the refrigerator stays in an upright position during moving.*

# Installation Instructions

# Refrigerator

If you have questions, call 1.800.561.3344 or visit our Website at: [GEAppliances.ca](http://GEAppliances.ca)

## BEFORE YOU BEGIN

Read these instructions completely and carefully.

- **IMPORTANT** – Save these instructions for local inspector's use.
- **IMPORTANT** – Observe all governing codes and ordinances.
- **Note to Installer** – Be sure to leave these instructions with the Consumer.
- **Note to Consumer** – Keep these instructions for future reference.
- Skill level – Installation of this appliance requires basic mechanical skills.
- Completion time – Refrigerator Installation  
15 minutes
  
- Proper installation is the responsibility of the installer.
- Product failure due to improper installation is not covered under the Warranty.

## LOCATION REQUIREMENTS

- Do not install the refrigerator where the temperature will go below 55°F (13°C) because it will not run often enough to maintain proper temperatures.
- Install it on a floor strong enough to support it fully loaded.

## CLEARANCES

When selecting a position for your unit you should make sure the floor is flat and firm, and the room is well ventilated. Avoid locating your unit near a heat source, e.g. cooker, boiler or radiator. Also avoid direct sunlight as it may increase the electrical consumption. Extreme cold ambient temperatures may also cause the unit not to perform properly. This unit is not designed for use in a garage or outdoor installation. Do not drape the unit with any covering. When installing the unit, ensure that 3 inch of free space is left at both sides, 2 inch at the rear and 1 inch at the top of the unit. This will allow cold air to circulate around the refrigerator and improve the efficiency of the cooling process.

## UNPACKING YOUR REFRIGERATOR

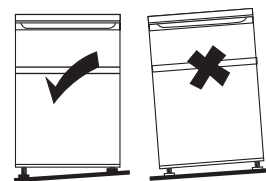
- Remove tape and any labels (except for the rating label) from your refrigerator. Tape or glue residue can also be removed by rubbing a small amount of liquid dish soap over the adhesive with your fingers. Wipe with warm water and dry.
- Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your refrigerator.
- When moving the refrigerator, do not tilt the refrigerator beyond 45° from upright position.

## Levelling the Unit

To do this adjust the two levelling feet at the front of the unit.

If the unit is not level, the door and magnetic seal Alignments will not be covered properly.

Look down from the top, clockwise and counterclockwise loosening, tightening.



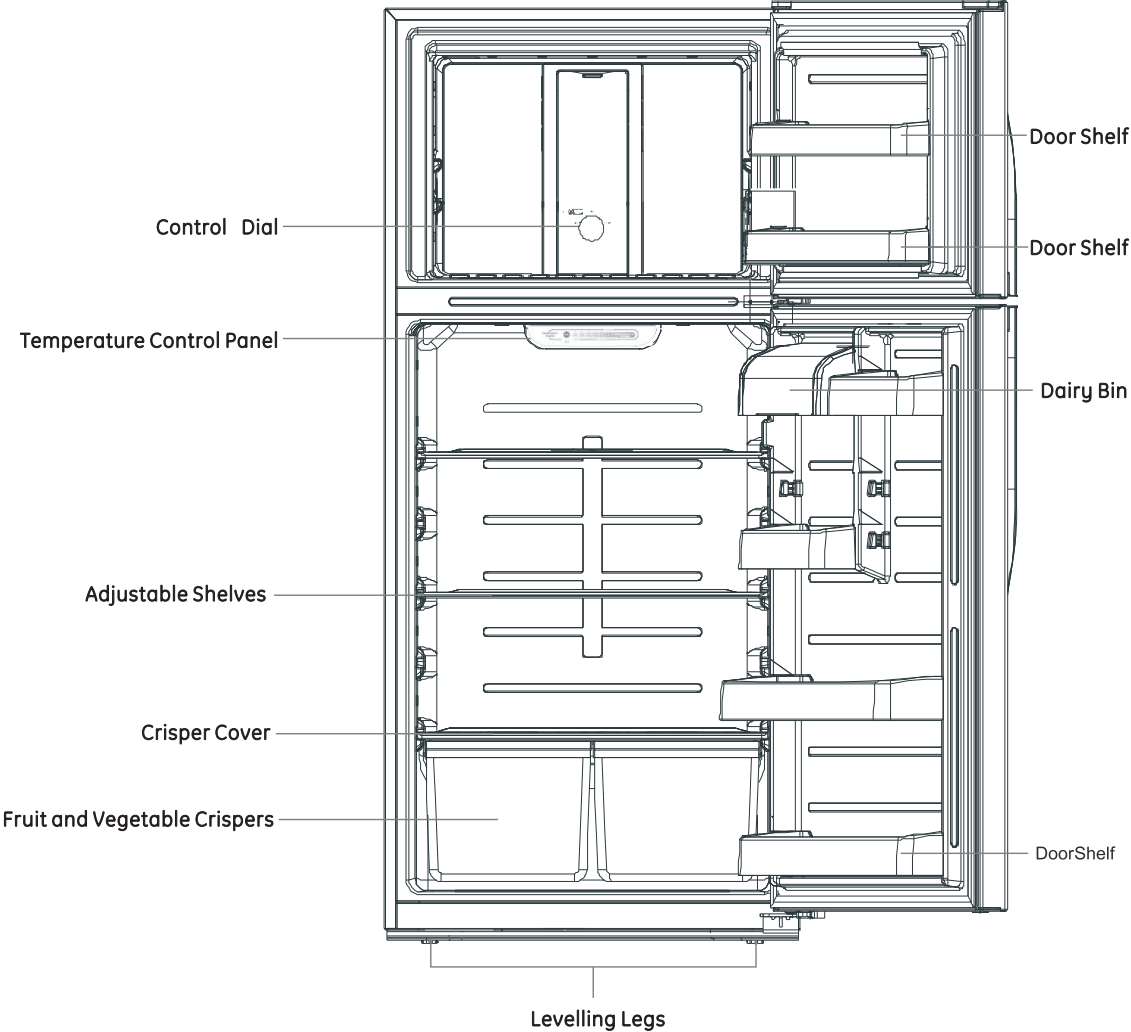
## POWER CORD

- Plug the refrigerator power cord into its own properly grounded wall outlet with a voltage rating matching that on the refrigerator rating plate.
- Do not use an extension cord.
- Read all safety precautions on pages 2 and 3.



# Installation Instructions

## REFRIGERATOR FEATURES (appearance and features may vary)



\*All images in this instruction manual are for indication only; please refer to your individual unit for details.



Newer refrigerators sound different from older refrigerators. Modern refrigerators have more features and use newer technology.

**Do you hear what I hear? These sounds are normal.**

### **HUMMM... WHOOSH...**

- The new high efficiency compressor may run faster and longer than your old refrigerator and you may hear a high-pitched hum or pulsating sound while it is operating.
- You may hear a whooshing sound when the doors close. This is due to pressure equalizing within the refrigerator.



- You may hear the fans spinning at high speeds. This happens when the refrigerator is first plugged in, when the doors are opened frequently or when a large amount of food is added to the refrigerator or freezer compartments. The fans are helping to maintain the correct temperatures.

### **CLICKS, POPS, CRACKS and CHIRPS**

- You may hear cracking or popping sounds when the refrigerator is first plugged in. This happens as the refrigerator cools to the correct temperature.
- The compressor may cause a clicking or chirping sound when attempting to restart (this could take up to 5 minutes).
- Expansion and contraction of cooling coils during and after defrost can cause a cracking or popping sound.
- On models with an ice maker, after an ice making cycle, you may hear the ice cubes dropping into the ice bucket.

### **WATER SOUNDS**



- The flow of refrigerant through the freezer cooling coils may make a gurgling noise like boiling water.
- Water dropping on the defrost heater can cause a sizzling, popping or buzzing sound during the defrost cycle.
- A water dripping noise may occur during the defrost cycle as ice melts from the evaporator and flows into the drain pan.
- Closing the door may cause a gurgling sound due to pressure equalization.

## Before you call for service...

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**Troubleshooting Tips**  
Save time and money! Review the charts on the following pages first and you may not need to call for service.

	Possible Causes	What To Do
<b>Refrigerator does not operate</b>	Refrigerator in defrost cycle.	• Wait about 30 minutes for defrost cycle to end.
	Refrigerator is unplugged.	• Push the plug completely into the outlet.
	The fuse is blown/circuit breaker is tripped.	• Replace fuse or reset the breaker.
<b>Vibration or rattling (slight vibration is normal)</b>	Front leveling legs need adjusting.	• See <i>Leveling Legs</i> .
<b>Motor operates for long periods or cycles on and off frequently. (Modern refrigerators with more storage space and a larger freezer require more operating time. They start and stop often to maintain even temperatures.)</b>	Normal when refrigerator is first plugged in.	• Wait 24 hours for the refrigerator to completely cool down.
	Often occurs when large amounts of food are placed in refrigerator.	• This is normal.
	Door left open.	• Check to see if a package is holding door open.
	Hot weather or frequent door openings.	• This is normal.
<b>Fresh food or freezer compartment too warm</b>	Temperature control set at the coldest setting.	• See <i>About the control</i> .
	Temperature control not set cold enough.	• See <i>About the control</i> .
	Warm weather or frequent door openings.	• Set the temperature control one step colder. See <i>About the control</i> .
<b>Frost or ice crystals on frozen food (frost within package is normal)</b>	Door left open.	• Check to see if a package is holding door open.
	Door left open.	• Check to see if a package is holding door open.
<b>Ice cubes have odor/taste</b>	Too frequent or too long door openings.	• Check to see if a package is holding door open.
	Food transmitting odor/taste to ice cubes.	• Wrap foods well.
<b>Slow ice cube freezing</b>	Interior of refrigerator needs cleaning.	• See <i>Care and cleaning</i> .
	Door left open.	• Check to see if package is holding door open.
	Temperature control not set cold enough.	• See <i>About the control</i> .

## Before you call for service...

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	<b>Possible Causes</b>	<b>What To Do</b>
<b>Refrigerator has odor</b>	<b>Foods transmitting odor to refrigerator.</b>	<ul style="list-style-type: none"><li>• Foods with strong odors should be tightly wrapped.</li><li>• Keep an open box of baking soda in the refrigerator; replace every three months.</li></ul>
	<b>Interior needs cleaning.</b>	<ul style="list-style-type: none"><li>• See <i>Care and cleaning</i>.</li></ul>
<b>Moisture forms on outside of refrigerator</b>	<b>Not unusual during periods of high humidity.</b>	<ul style="list-style-type: none"><li>• Wipe surface dry.</li></ul>
<b>Moisture collects inside (in humid weather, air carries moisture into refrigerator when doors are opened)</b>	<b>Too frequent or too long door openings.</b>	
<b>Interior light does not work</b>	<b>No power at outlet.</b>	<ul style="list-style-type: none"><li>• Replace fuse or reset the breaker.</li></ul>
	<b>Light bulb burned out.</b>	<ul style="list-style-type: none"><li>• See <i>Replacing the light bulb</i>.</li></ul>

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Please place in envelope and mail to:  
Veuillez mettre dans une enveloppe et envoyez à :

**OWNERSHIP REGISTRATION  
P.O. BOX 1780  
MISSISSAUGA, ONTARIO  
L4Y 4G1**

**(FOR CANADIAN CONSUMERS ONLY -  
POUR RÉSIDENTS CANADIENS SEULEMENT)**

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For Canadian  
Customers



Pour les  
consommateurs  
canadiens

CUT ALONG THIS LINE AND RETURN CARD - THANKS  
DECOUPEZ ICI ET ENVOYEZ LA FICHE - MERCI

OWNERSHIP REGISTRATION CERTIFICATE – FICHE D'INSCRIPTION DU PROPRIÉTAIRE			
Please register your product to enable us to contact you in the remote event a safety notice is issued for this product and to allow for efficient communication under the terms of our warranty, should the need arise.		Veuillez enregistrer votre produit afin de nous permettre de communiquer avec vous si jamais un avis de sécurité concernant ce produit était émis et de communiquer facilement avec vous en vertu de votre garantie, si le besoin s'en fait sentir.	
REGISTER ON-LINE: ENREGISTREMENT SUR INTERNET À : <a href="http://www.geappliances.ca">www.geappliances.ca</a>		MAIL TO: <b>P.O. BOX 1780, MISSISSAUGA</b> POSTEZ À : <b>ONTARIO, L4Y 4G1</b>	
<input type="checkbox"/> MR. / M. <input type="checkbox"/> MISS/MILLE	<input type="checkbox"/> MRS. / MME <input type="checkbox"/> MS.	FIRST NAME / PRÉNOM	LAST NAME / NOM
STREET NO / N° RUE	STREET NAME / RUE		APT. NO / APP. / RR#
CITY / VILLE		PROVINCE	POSTAL CODE / CODE POSTAL
AREA CODE / IND. RÉG.	TELEPHONE / TÉLÉPHONE	E-MAIL / COURRIEL	
DID YOU PURCHASE A SERVICE CONTRACT FOR THIS APPLIANCE? AVEZ-VOUS ACHETÉ UN CONTRAT DE SERVICE POUR CET APPAREIL ?		YES / OUI NO / NON	<input type="checkbox"/> IF YES / SI OUI : EXPIRATION YA M DJ
NAME OF SELLING DEALER / NOM DU MARCHAND		MODEL / MODÈLE	
INSTALLATION DATE / DATE D'INSTALLATION YA M DU	CORRESPONDENCE CORRESPONDANCE	<input type="checkbox"/> ENGLISH <input type="checkbox"/> FRANÇAIS	SERIAL / SÉRIE
<input type="checkbox"/> I do not wish to receive any promotional offers regarding this product. Je ne désire pas recevoir d'offres promotionnelles concernant ce produit.			

## Refrigerator Warranty.



All warranty service provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service on-line, visit us at [GEAppliances.CA](http://GEAppliances.CA), or call 1-800-561-3344. Please have serial number and model number available when calling for service.

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

### For The Period Of: **MC COMMERCIAL Will Replace:**

#### One Year

From the date of the original purchase

**Any part** of the refrigerator which fails due to a defect in materials or workmanship. During this **limited one-year warranty**, GE will also provide, **free of charge**, all labor and related service to replace the defective part.

### What MC COMMERCIAL Will Not Cover:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Loss of food due to spoilage.
- Replacement of house fuses or resetting of circuit breakers.
- Damage caused after delivery.
- Replacement of the water filter cartridge, if included, due to water pressure that is outside the specified operating range or due to excessive sediment in the water supply.
- Replacement of the light bulbs, if included, or water filter cartridge, if included, other than as noted above.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Product not accessible to provide required service.

**EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.**

This warranty is extended to the original purchaser and any succeeding owner for products purchased in Canada for home use within Canada.

In-home warrant service will be provided in areas where it is available and deemed reasonable by MC Commercial to provide.

**Warrantor: MC COMMERCIAL ,Burlington, ON L7R 5B6**

## Consumer Support.

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### GE Appliances Website

[GEAppliances.ca](http://GEAppliances.ca)

Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year!



### Schedule Service

[GEAppliances.ca](http://GEAppliances.ca)

Expert GE repair service is only one step away from your door. Call 1.800.561.3344 during normal business hours.



### Real Life Design Studio

[GEAppliances.ca](http://GEAppliances.ca)

GE supports the Universal Design concept—products, services and environments that can be used by people of all ages, sizes and capabilities. We recognize the need to design for a wide range of physical and mental abilities and impairments. For details of GE's Universal Design applications, including kitchen design ideas for people with disabilities, check out our Website today.

In Canada, contact: Director, Customer Relations, MC Commercial  
Bureau 310, 1 Factory Lane  
Moncton, N.B. E1C 9M3



### Extended Warranties

[GEAppliances.ca](http://GEAppliances.ca)

Please consult your local listings for extended warranty suppliers.



### Parts and Accessories

[GEAppliances.ca](http://GEAppliances.ca)

Consult the yellow pages for the nearest authorized GE parts distributor, or call 1.800.661.1616.

**Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.**



### Contact Us

[GEAppliances.ca](http://GEAppliances.ca)

If you are not satisfied with the service you receive from GE, contact us on our Website with all the details including your phone number, or write to:

Director, Consumer Relations, MC Commercial  
Suite 310, 1 Factory Lane  
Moncton, N.B. E1C 9M3



### Register Your Appliance

[GEAppliances.ca](http://GEAppliances.ca)

Register your new appliance on-line—at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material.